



**National Initiative for Leadership &  
Institutional Effectiveness**

310 Poe Hall, Box 7801 | Raleigh, NC 27695-7801

# Sustaining a Positive Campus Climate

## *Presidents' Academy Critical Conversations Series*

**April 23, 2020**

[nilie.ncsu.edu](http://nilie.ncsu.edu) | [pace\\_survey@ncsu.edu](mailto:pace_survey@ncsu.edu) | (919) 515-8567

**NC STATE  
UNIVERSITY**

**Belk Center**  
for Community College  
Leadership and Research

# Agenda for Today

- **Welcome**  
AJ Jaeger
- **Value of Understanding Employee Perspectives During the Pandemic**  
John Enamait & Ken Ender
- **Employee Perspectives in Times of Uncertainty Survey**  
Andrea DeSantis & Daniel West

# Belk Center Support

- **Campus Climate Survey**
- Presidential Resource Sessions
- Critical Conversations Series
- Faculty Resources for Remote Instruction

<https://belk-center.ced.ncsu.edu/presidential-resources/>

# Connecting Employee Climate to Student Success

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- How are your employees coping?
- What resources do your employees need moving forward to be successful?

# Why Survey Your Employees Now?

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- How are you and your leadership team doing communicating with employees?
- How can you use this survey to inform decision-making for the upcoming semesters?

# Survey: Employee Perspectives in Times of Uncertainty

- Provide snapshot how employees are perceiving crisis management, communication, and support.
- Survey designed for all employees
- Short Instrument
  - Closed-Ended
  - Open-Ended
- Colleges will receive individual reports of both their closed and open questions sent directly to the presidents
- Data Use

# Updated Timeline & Process

- **April 27th:** Contact us to participate
  - Email [pace\\_survey@ncsu.edu](mailto:pace_survey@ncsu.edu)
  - Identify campus point of contact (POC)
- **May 1st:** Signed \$0 cost agreement
- **May 4th:** POC will receive survey link & email template
- **May 5th:** POC distributes email w/ survey link to employees
- **May 8th:** Morning of college sends out a reminder email  
(we will provide template)
- **May 11th:** Morning of college sends out a “One Day Left” reminder email  
(we will provide template)
- **May 12th:** Morning of college sends out LAST CHANCE reminder email  
(we will provide template)
- **May 12th:** Survey closes - 5pm

# Updated Timeline & Process

- **May 22nd:**
  - Provide datafile (no demographics/no quals)
  - Provide PDF of Qualtrics reports (this is why we need individual links). These reports will provide item responses in the aggregate, no disaggregation & no qualitative comments
- **June 3rd:**
  - Provide raw qual reports - no coding (redacted to meet confidentiality standards).
  - Provide datafile (separate tabs per demographic & redacted to meet confidentiality standards)
- **End of June/ Early July:** Provide a full quantitative report including disaggregated results by demographics upon request.



# Belk Center Resources

Campus Climate Survey  
Critical Conversation Series  
Resource Sessions

Campus Resources Website (e.g. Faculty Support)

<https://go.ncsu.edu/ccpresidentresources>

<https://belk-center.ced.ncsu.edu/covid19/>



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# Presidents' Academy Critical Conversation Series

- **May 7:** Maximizing Technology for Remote Communication
- **May 21:** Planning for the Future towards Financial Stability
- **June 4:** Planning for the Future with Enrollment Changes
- **June 18:** Sustaining Student Success in a New Environment

*Thursdays at 12pm*

Zoom link provided in calendar invitation



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# Presidential Resource Sessions

**Confidential 30-minute** presidential resource sessions with  
Professors of Practice and retired NC presidents:  
Ken Ender, Gary Green, Mary Rittling,  
Steve Scott, and Bob Templin

Schedule Your Session via SignUp Genius

<https://www.signupgenius.com/go/9040b4ea8a923aafd0-resource>



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[Share feedback  
from the  
session with us.](#)

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